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HAPPENING AT BAYCREST

New Disinfection System Now in Use at Baycrest

Baycrest’s Environmental Services Team are making use of new technology to help keep our campus safe from COVID-19. Baycrest recently purchased an ultraviolet (UVC) disinfection system to address the cleaning needs related to preventing the spread of infection on campus. The Surfacide Helios® System is an evidence-based, automated, disinfection system, which also eradicates drug resistant organisms, such as C.diff, MRSA and VRE.

The new system utilizes multiple emitters that release UVC energy to disinfect all exposed areas of a healthcare environment in a single cycle. Unlike single emitters, which must be re-positioned throughout the room, resulting in a longer cleaning cycle, the Surfacide UVC system does not require any additional re-positioning after room set up. This one-cycle approach results in a thorough disinfection and fast room cleaning turn-around time.

The UVC emitters are connected electronically to a tablet via wireless interconnection and the tablet is connected to a web portal for report viewing. Following the manual room cleaning process, the Baycrest staff member sets up the system, initiates the clean cycle and lets it run, during which the staff member may continue working elsewhere on the campus. The clean cycle generally lasts approximately 20 - 25 minutes. The system’s laser mapping feature allows it to identify every exposed surface to ensure the disinfecting UVC energy has been delivered effectively.

Additionally, the UVC system has the ability to detect anyone entering the room and shuts off the three emitters instantly, ensuring client and employee safety.

“The Environmental Services team, as well as clinical staff, are very happy to have this new technology,” said Jannet Tagaza, Environmental Services Manager for Baycrest. “Being able to use the new UVC disinfection system in combination with our leading infection prevention practices gives staff, as well as our residents, patients and their families, the peace of mind that we are doing all we can to keep everyone safe from the spread of infection.”



This is yet another way we are ensuring the best possible infection prevention measures are in place to protect residents, patients and staff on campus and meet or exceed health authority standards for the prevention of community spread of COVID-19.

Updates, Questions and Comments

The health and well-being of everyone at Baycrest is our priority, and we are doing everything we can to serve the needs of our residents and patients during this time. Baycrest is committed to communicating with you about COVID-19. For the most up-to-date information, please visit the intranet

or www.baycrest.org and sign up to get email notifications when there are COVID-19 updates. Please also refer to the list of Frequently Asked Questions, which we continue to update. If you have questions or comments, please email covidquestions@baycrest.org

Notes of Gratitude



Every member of our Baycrest family plays an important role in demonstrating our commitment to excellence in all that we do every day. Below are excerpts from a few of the many client and family letters we've received praising the outstanding efforts of Baycrest staff.

"I wanted to extend my gratitude to the nurses looking after my mother who are totally dedicated to their craft. The patients and their families are very grateful!"

"We experienced a wide range of therapeutic care and support offered by Baycrest and we appreciate the professional and

caring attention provided in every case...I have to say that it is really difficult for me to imagine a better working atmosphere and a more supportive, understanding, cheerful and loving hospital environment than we experienced in this one."

"Thanks to the excellent medical care and psychiatric treatment at Baycrest, my mother - deemed a "complex case" - is now thriving. Her recovery is astounding and we are so grateful for the comprehensive care she received from the Baycrest team."

"I am writing to you today that I can't tell you enough good things about the wonderful care received from the entire team... Not only are they diligent and hardworking, they also sincerely care...it shows in everything that they do."

W.A. Café Outdoor Patio Now



As the weather gets nicer, staff are understandably looking for opportunities to get some fresh air and spend some time outside during their breaks. Until recently, this was only possible by leaving the building and returning through the screening doors. Now, the W.A. Café outdoor patio has been opened for staff mealtime and break usage. However, use of this space is still governed by necessary infection prevention measures. Each staff member is expected to strictly adhere to these measures and to any signage posted for safe use of the grounds, as they have for all indoor gathering spaces. These measures include: maximum occupancy limits given seating space; and seats and tables left in place to ensure physical distancing of at least 2 metres.

Visit the Intranet to Learn About Staff Supports During COVID-19



- Staff appreciation days
- Discounts for healthcare workers
- Mental health supports
- Mindfulness and breathing practices
- Self-care tools and resources
- Light-hearted stories and videos

Information is updated regularly. Have ideas or questions? Contact Diana Goliss at dgoliss@baycrest.org or call ext. 2365.

Baycrest

Baycrest is fully affiliated with the University of Toronto.



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Contribute your Baycrest stories, news and events at marketing@baycrest.org

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